



[www.allflexusa.com](http://www.allflexusa.com)

## Product End of Life (EOL) Policy Statement

Allflex USA, Inc. is committed to providing high quality, cost effective solutions to our customers. To this end, we have established an official Allflex USA, Inc. End of Life (EOL) policy.

Rapidly changing technologies as well as competitive pressures influence the level, timing and character of demand for a particular product or group of products. All of this drives the need to introduce new products and services and to EOL older products.

Our customers will be notified at contract renewal of any maintenance price changes or support level changes. Formal notification will be made to all current maintenance-paying customers of record, advising them of the End of Service & Product EOL dates. Allflex USA, Inc. appreciates your business and we hope to continue to serve you in the future.

### Product Update:

Allflex USA, Inc. has determined that the following products and associated components will have an EOL prior to June 1, 2013.

- RS320 Series                      RS320 Stick Reader
- RS601                                Pet Microchip reader

Allflex USA, Inc. has determined that the following products and associated components will have an EOL as of June 1, 2013.

- AK320                                Battery Pack Fast Charger
- AK330                                Battery Pack Fast Charger
- AK340                                Battery Pack Fast Charger
- PNL60120-3 Series                (60cm x 120cm) Panel Readers
- PNL4060-3 Series                (40cm x 60cm) Panel Readers
- PNL2532-3 Series                (23cm x 32cm) Panel Readers
- PNL-OEM-MODULE-3              Dual ISO Panel Reader Modules
- PPANT                                Packing Plant Antenna Systems, all sizes and variations
- PPWR12                              Packing Plant Back panels & integrated power supply, all configurations
- RS250 Series                        RS250 Stick Reader

Allflex USA, Inc. has determined that the following products and associated components will have an EOL as of June 1, 2016.

- PW409-NA                          Power Supply (RS320/RS340)
- RS200                                Compact Reader
- RS340HD                            RS340 Series Stick Reader

Allflex USA, Inc. has determined that the following products and associated components will have an EOL as of March 1, 2017.

- 68100001                          Serial Endcap (RS320/RS340)
- AY005                                Data/Power Extension Cable (10 Meter)
- AY006                                Data/Power Extension Cable (20 Meter)
- AY009                                3M Straight Cable (RS320/RS340)

The following "Product Update" is being provided to allow Allflex users the ability to understand that replacement options are available for all afore mentioned products. However, further extended warranties, warranty support or product service will be handled on a case by case basis after the product EOL date.

If you have questions or would like to discuss replacement solutions, please contact your Allflex North American Technical Sales and Support representative or Allflex Regional Manager.

Allflex Product "End of Life" policy, 2016